

# NEEDS

A. Find all Business Support in Scotland

A1: Find Site

FIND SITE (A1\_1)

As a Scottish business, I need to be able to find this (site?) easily in my search results, so that I'm aware it exists



Credibility (A1\_2)

As a Scottish business, I need to know this is an impartial service, so that I trust the information it gives me



A2: Find Support

SERVICE LISTINGS (A2\_1)

As a Scottish business, I need to be able to see all the public sector support that is available to me, so that I know what ...



Fast (A2\_2)

As a Scottish business, I need this service to load quickly, so that my unreliable internet connection isn't a barrier to ...



Search (A2\_3)

As a Scottish business, I need to be able to search for services, so that I can focus on those that are releva...



Filter / Sort (A2\_4)

As a Scottish business, I need to be able to sort and filter services, so that I can focus on those that are relevant to my business and my problems



Cost (A2\_5)

As a Scottish business, I need to see upfront if there is a cost associated with a service, so that I can jud...



Eligibility (A2\_6)

As a Scottish business, I need to know whether or not my business is eligible for a service, so that I don't was...



Mobile (A2\_7)

As a Scottish business, I need to be able to access this service on my phone, so that I can use it when and where ever I need to



Perceivable Updates (A2\_8)

As a Scottish business, I want to be immediately aware that my results have updated when I filter, so that I know th...



A3: Apply for Support

ENQUIRE (A3\_1)

As a Scottish business, I need to be able to apply/enquire about support so that I get it

