My first

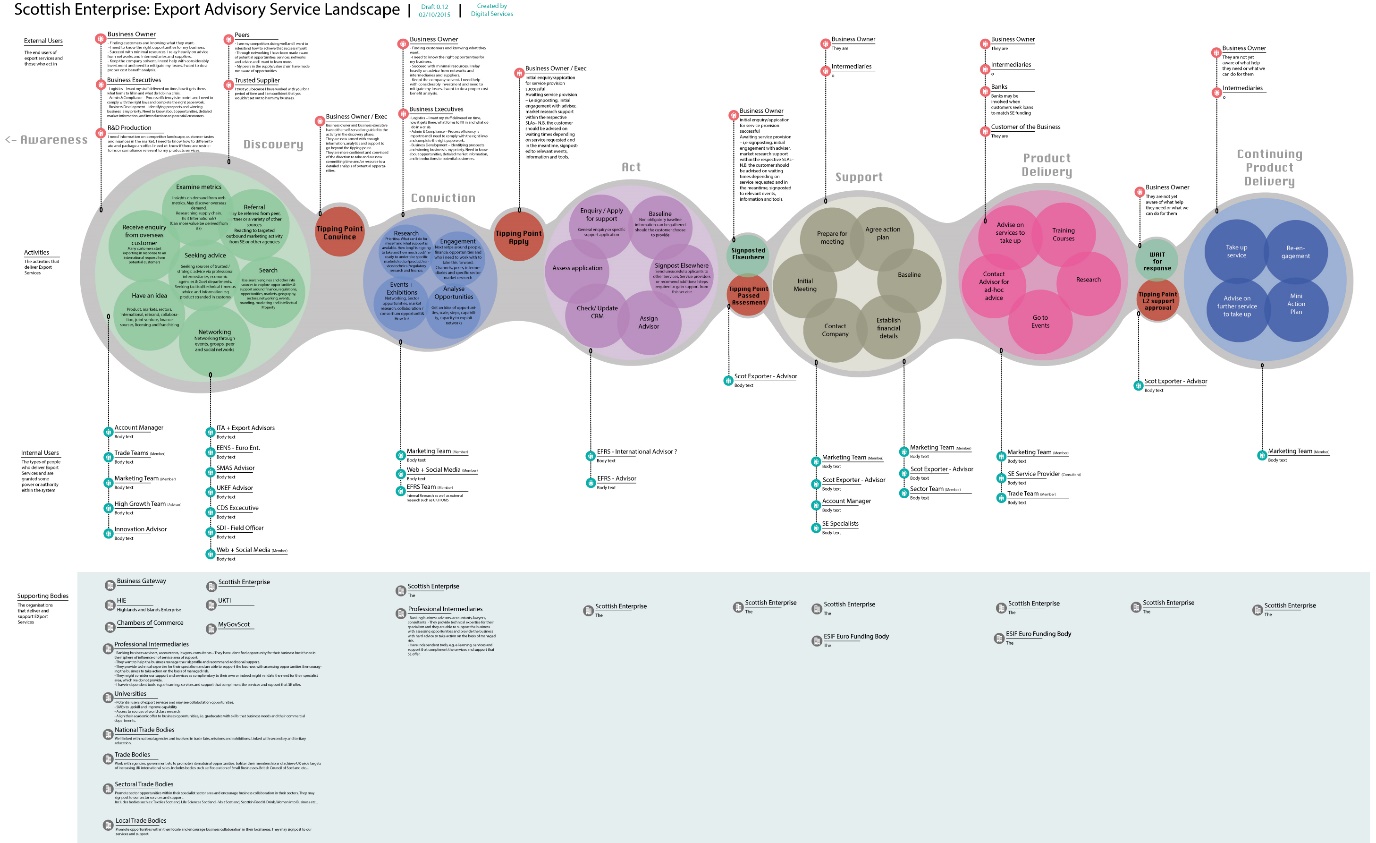
Service Landscape

Diagram

# Like a Service Blueprint

# BUT

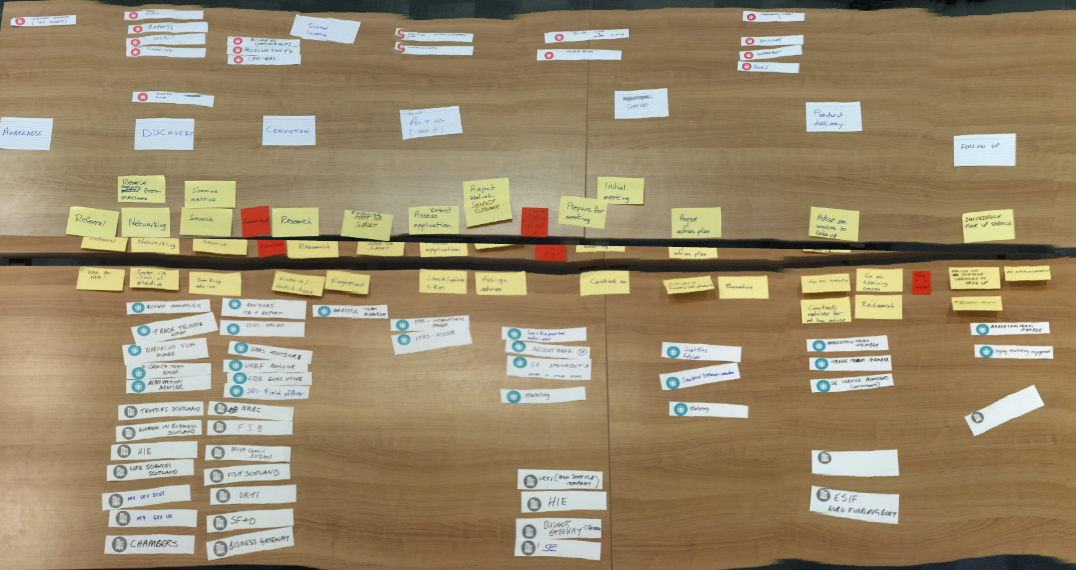
# 10 times easier and useful for longer



# HowTo

* Run a workshop (2 hours max)
* Use the templates at the end of this document
* Populate a table with bits of paper that describe your service/area/problem so that it looks like this (\* Pic1)
* Put stuff in the 4 rows
  + External Users
  + Activities (Post-It Notes)
  + Internal Users
  + Supporting Bodies
* Put RED post-it notes in the Activities row to show blockers,delays or other major waste
* Take Pictures (\* Pic1)
* Get an Illustrator or Sketch wizard to make a lovely diagram (\* Pic2)

Pic1. The Workshop Table



Pic2. The finished Diagram

# 

# Templates

## External Users

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## Internal Users

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## Supporting Bodies

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