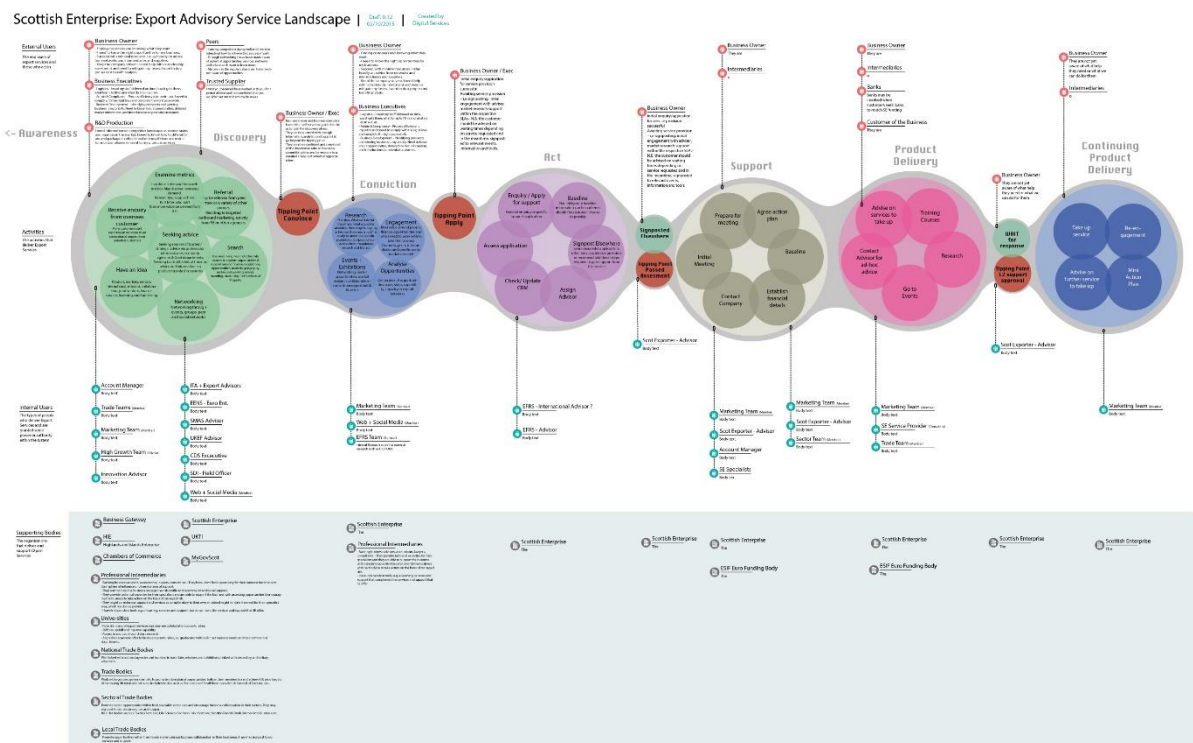


# My first Service Landscape Diagram

Like a Service Blueprint

BUT

10 times easier and useful for longer



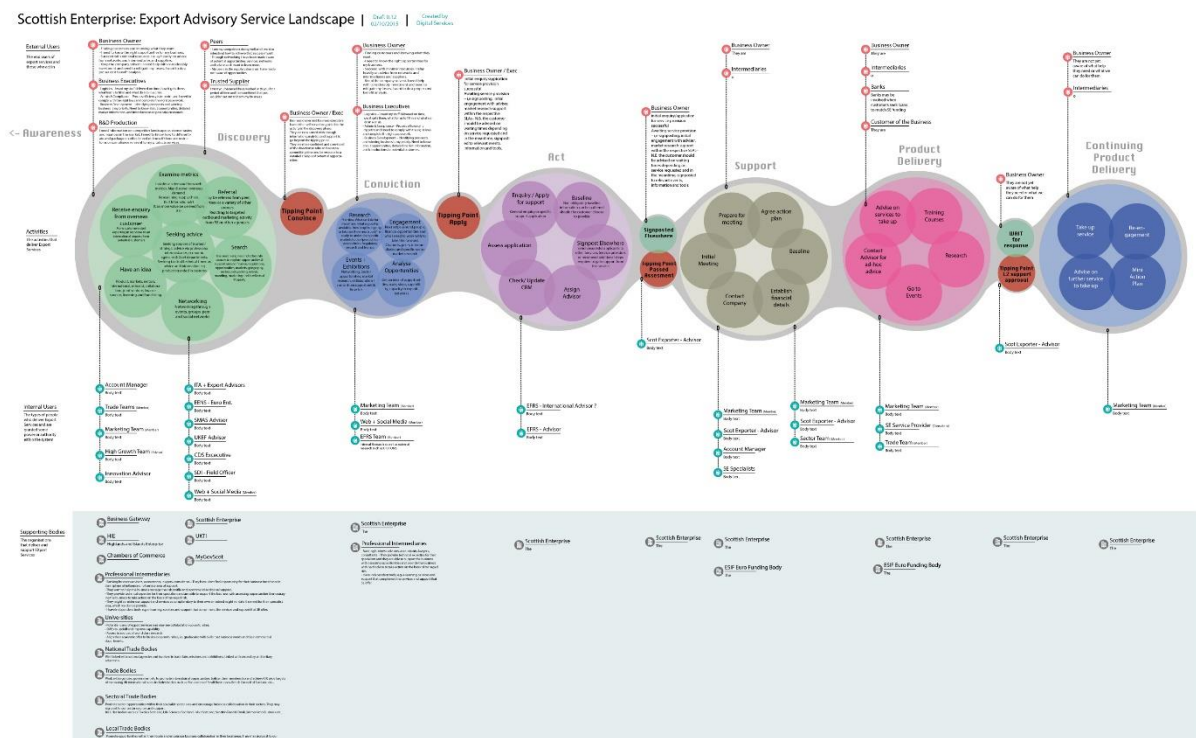
# HowTo

- Run a workshop (2 hours max)
- Use the templates at the end of this document
- Populate a table with bits of paper that describe your service/area/problem so that it looks like this (\* Pic1)
- Put stuff in the 4 rows
  - External Users
  - Activities (Post-It Notes)
  - Internal Users
  - Supporting Bodies
- Put RED post-it notes in the Activities row to show blockers, delays or other major waste
- Take Pictures (\* Pic1)
- Get an Illustrator or Sketch wizard to make a lovely diagram (\* Pic2)

Pic1. The Workshop Table



Pic2. The finished Diagram



# Templates

## External Users



Internal Users



# Supporting Bodies

